

# WELCOME TO GEM Rx Edwards Pharmacy™

We're glad to be part of your care and appreciate the opportunity to support your pharmacy needs!

This welcome packet provides important information about our services and how we work. Please take a few moments to review it, and don't hesitate to contact us if you have any questions.

*If you have an urgent medication question outside of normal business hours, please call **1-866-552-5522**. Our voicemail is available 24/7.*
***For life-threatening emergencies, call 911 or go to your nearest emergency room.***

**5650 Hudson Industrial Parkway, Suite A | Hudson, OH | 44236**

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## IMPORTANT CONTACT INFORMATION

If you have any questions about your prescription(s), please contact us:

**Phone:** 1-866-552-5522 **Text:** 1-330-944-3680

**Email:** help@gemedwardspharmacy.com

**Address:** 5650 Hudson Industrial Parkway, Suite A
Hudson, OH 44236

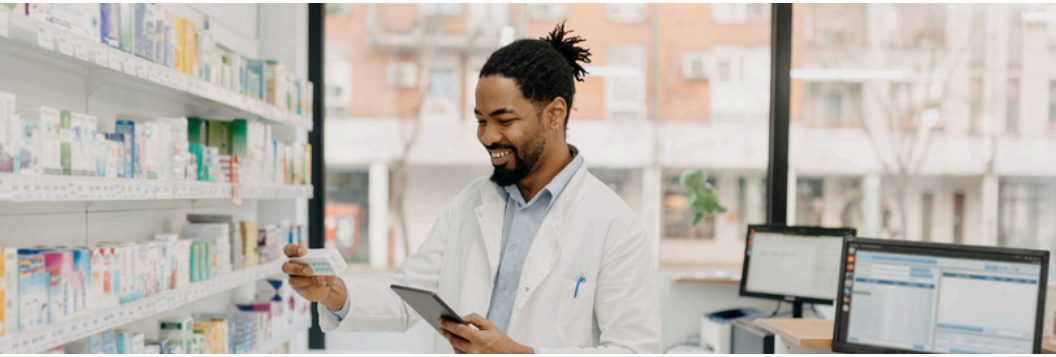
## BLUE CROSS BLUE SHIELD OF MICHIGAN MEMBERS:

PLEASE USE THE PHONE NUMBER OR EMAIL ADDRESS BELOW TO CONTACT GEM EDWARDS PHARMACY FOR ANY QUESTIONS OR ASSISTANCE.

**Phone:** 855-843-6080

**Email:** diabetes-supplies@gemedwardspharmacy.com

# THANK YOU FOR CHOOSING US!



We appreciate the opportunity to serve you and are committed to providing personalized, dependable service to ensure your prescriptions are delivered on time, every time.

At GEM Edwards Pharmacy, our team is dedicated to supporting your care with courtesy and attention. We work directly with your physician and insurance company (when applicable) to meet your needs while protecting the privacy of your information.

We also partner with you to ensure timely delivery of your prescriptions and to address any questions or concerns. Beyond our initial communication, we conduct regular follow-ups to support ongoing adherence and the effectiveness of your medication and/or device therapy.

**Please return the following documents to GEM Edwards Pharmacy within 30 days via email or mail:**

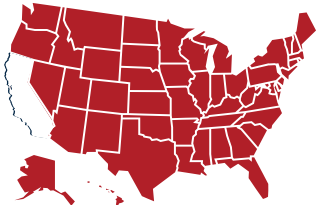
- Authorization to Disclose Protected Health Information
- Receipt of prescription(s)/goods
- Text Message Notification Patient Authorization *(optional)*
- Patient Satisfaction Survey *(optional)*

If you have any questions, please contact us at **1.866.552.5522** or **help@gemedwardspharmacy.com**.

We look forward to serving your pharmacy needs,
**Your GEM Edwards Pharmacy Team**

# OUR PHARMACY ADVANTAGE

GEM Edwards Pharmacy is an accredited, licensed mail-order pharmacy. We are family owned and operated, and located in Hudson, Ohio. We offer a wide variety of prescription and over-the-counter medications, continuous glucose monitoring devices, and insulin delivery systems.



GEM Edwards Pharmacy is contracted with most major pharmacy benefit managers and holds licenses **to serve 49 states (including the District of Columbia).**

We are proudly accredited by the Utilization Review Accreditation Commission (URAC) Mail-Service Pharmacy, NABP Digital Pharmacy Accreditation, and Accreditation Commission for Health Care (ACHC).

**Pharmacy Hours:**
Monday – Friday: 8:30 am – 5:00 pm Eastern
*Closed for lunch from 1:15 PM – 2 PM Eastern*
Saturday: 8:30 am – 9:30 am Eastern
***Our business is closed on all nationally recognized holidays.***

## WHY USE GEM EDWARDS PHARMACY?

GEM Edwards Pharmacy aims to provide the most affordable services at the highest quality of care. For more than 30 years, GEM Edwards Pharmacy has been offering:

- Custom, high quality, & affordable medications shipped to your door
- Convenient, affordable diabetes devices and supplies
- On-time delivery so you never run out of your medication
- Licensed pharmacists and certified pharmacy technicians

**There are multiple ways to place new orders and request refills.**

1. Call Us: 1-866-552-5522
2. Online: www.gemedwardspharmacy.com/online-refill/
3. GEM Edwards Pharmacy App (Download App, Page 6)
4. RxLocal: https://patient.rxlocal.com/account/login

**Refill Reminders:**
When you first connect with our pharmacy, you can opt in to receive refill reminders. We'll send text notifications or call you seven (7) days before your order is due. You can opt out anytime by contacting us. If you use our app, you can also choose to receive reminders there.

**Text Notifications**
To receive updates and refill reminders by text, complete and return the Text Message Authorization Form included in this guide, or sign up at gemedwardspharmacy.com/text. You may opt out at any time by contacting us.

**Prescription Transfers**
To transfer prescriptions from another pharmacy, call **1.866.552.5522** or visit gemedwardspharmacy.com/transfer-prescription.

**Shipping**
Orders ship via standard ground once all required information is received. If there's a delay, we'll notify you to help prevent therapy interruptions. Please review your order upon arrival to ensure it is correct and complete. If there are any suspected order issues, please call the pharmacy immediately or contact the appropriate agency listed on **page 11**. *Expedited services and tracking numbers are available upon request.*

**Return Policy**
To help ensure the safety of all customers and comply with state and federal regulations, certain return restrictions apply to the products we ship. Replacements, when applicable, are subject to payer override approval. For the full policy, visit gemedwardspharmacy.com/return-policy.

## DOWNLOAD OUR APP

Your complete medication profile is now at your fingertips, no matter where you are. Just visit the Apple App Store or Google Play and download the RxLocal App to unlock all the benefits:

- In-App Messaging
- Mobile Refills
- Reminders



Available on the App Store

Available on the Play Store

## HOW TO REGISTER

Once the app is downloaded, follow these steps to register with GEM Edwards Pharmacy.

Powered by: RxLocal

**Step 1:** Click Register for **Account Now**
**Step 2:** Select State - **OHIO**
**Step 3:** Select City - **HUDSON**
**Step 4:** Select **GEM Edwards Pharmacy**
**Step 5:** Input **last name, RX number,** and **date of birth**
**Step 6:** Input **username and password**
**Step 7: Set PIN number** *(you will use this moving forward)*

*Last name, RX number, and date of birth MUST match our database.*
*For assistance, please call 1.866.552.5522.*

## COMMUNICATION AND PATIENT EDUCATION

At GEM Edwards Pharmacy, clear communication helps us deliver the best possible care. By working closely with you, your physician, and your insurance provider, we're able to personalize your medication care plan to meet your specific needs.

### What to Expect After You Receive Your Order

To ensure all your questions are answered, we'll stay in touch throughout the process. A licensed pharmacist or certified pharmacy technician will contact you within three days of receiving your order for an initial follow-up, and again at 30 days.

### During the initial follow-up, we will:

- Verify you have received your order
- Review dosage, directions, and desired outcomes
- Review refill processes
- Answer any questions and/or
- address concerns

### During the 30-day follow-up, we will:

- Review your progress
- Answer any questions and/or address concerns




## ALWAYS WORKING TO SERVE YOU BETTER!

Complete our satisfaction survey to give feedback about your recent experience with our pharmacy.

To complete the online survey visit:
gemedwardspharmacy.com/satisfaction-survey

**Upon enrollment of eligible patients, GEM Edwards Pharmacy will provide participating patient with information regarding their rights, including the following:**

1. The right to considerate and respectful care without discrimination from your pharmacist and other healthcare professionals.
2. The right to voice grievances/complaints regarding treatment, care, and lack of respect or to recommend changes in policy, personnel, or care/service without restraint, interference, coercion, discrimination, or reprisal and to have grievances/complaints investigated.
3. The right to have personal health information shared with the GEM Edwards Pharmacy only in accordance with state and federal law.
4. The right to receive relevant, accurate, and understandable information from your pharmacist concerning your treatment and/or drug therapy.
5. The right to receive effective counseling and education that enables you to play an active role in your health condition and treatment decisions.
6. The right to expect that all prescribed medications you receive are safe, accurately dosed, effective, and in usable condition.
7. The right to decline participation, revoke consent, or unenroll at any point in time.
8. The right for confidentiality and privacy of all your patient information contained in your patient record and protected health information as described in GEM Edwards Pharmacy's Notice of Privacy Practices.
9. The right to be informed in advance of the charges for your prescriptions (if any), including the amounts expected from third parties and from you.
10. The right to request definitive prescription costs, including the cash price of the medication(s) upon initial dispensing and anytime thereafter.
11. The right to be informed of any financial benefits when referred to an organization.
12. The right to any eligible medication access programs such as copay cards, patient assistance programs and/or disease-based programs.
13. The right to be advised if a medication has been recalled to the consumer level.
14. The right to confidentiality and privacy of all your patient information contained in your patient record and protected health information as described in GEM Edwards Pharmacy's Notice of Privacy Practices.

# PATIENT RESPONSIBILITIES

**Upon enrollment of eligible patients, GEM Edwards Pharmacy will provide participating patients with information regarding their responsibilities, including the following :**

1. The responsibility for knowing the HIPAA (Health Insurance Portability and Accountability Act) Notice of Privacy Practices that are included in this guide and can be found on the company website at gemedwardspharmacy.com/privacy-policy.

2. The responsibility for signing all documents necessary to allow GEM Edwards Pharmacy to work with your physicians and insurance company to get any information needed to process the claims and collect payment.

3. The responsibility for acknowledging that you understand how to properly take your medication by signing for the receipt of your medication.

4. The responsibility for informing the pharmacist of all the medications, both prescription and over-the-counter (including vitamins), you are currently taking, as well as a history of drug and food allergies.

5. The responsibility for requesting information or clarification about any medications you are taking whenever you do not fully understand information or instructions.

6. The responsibility to submit any forms that are necessary to participate in the program, to the extent required by law.

7. The responsibility to give accurate clinical and contact information and to notify the pharmacy personnel of changes in this information.

8. The responsibility to pay any charges prior to receipt of prescribed drugs, to allow for the timely processing and shipping of prescriptions.

9. The responsibility to verify financial responsibility with third-party payors or any additional outside resources.

10. Please notify GEM Edwards Pharmacy promptly of any changes to your shipping address to ensure timely and accurate delivery of your medications and medical devices. Failure to update your address may result in delays or misdirected shipments. To make a change, call **(866) 552-5522** or email **help@gemedwardspharmacy.com**.

11. The responsibility for calling 911 in the event of an emergency.

***Please contact us if you have any questions, concerns, or issues that require our assistance. We will investigate your concern and provide you with a response within two business days. If you believe you have received the wrong medication or have concerns about the timeliness of delivery and/or the condition of the drug upon delivery, please call our pharmacy and ask to speak with the Pharmacy Manager.***

**IMPORTANT NOTE: Properly disposing of unused, unwanted, or expired medications is important. It will help prevent accidental ingestion and drug overdose while also protecting the environment.** Most medications can be safely disposed of by using a drug take-back program, an authorized collection site, or proper at-home disposal. Learn more below on the safe disposal of expired, unused, and unwanted medications.

**Drug Take-Back Programs**

Drug take-back programs are an effective way to properly and safely dispose of expired and unused medications. You can visit the DEA's website for more information on upcoming dates and to locate an authorized collector in your area.

- deatakeback.com | **1.800.882.9539**

**At-Home Disposal Tips**

If dropping off medications at a designated site is not an option or you need to properly dispose of transdermal patches, several steps are recommended for safe disposal. Please visit our website and review the Environmental Protection Agency and Food and Drug Administration resources for more information on proper disposal.

- gemedwardspharmacy.com/faqs
- fda.gov
- epa.gov

**Important Resources**

The following websites can provide more information on safe, proper disposal of any expired or unused medications.

- fda.gov/consumers/consumer-updates/where-and-how-dispose-unused-medicines
- fda.gov/drugs/disposal-unused-medicines-what-you-should-know/drug-disposal-drug-take-back-options

Healthcare-associated infections are infections that patients can get in a healthcare setting while receiving medical care. These infections are most often preventable. Follow these tips to help reduce your risk:

- Hand hygiene is the most important way to help prevent infection. It's okay to remind healthcare workers and visitors to clean their hands if you do not see them do so.
- Be aware of unsafe injection practices. Remember: one needle, one syringe, one time.
- Never feel shy or hesitant to ask for more information. You have an important voice in your care.
- Make sure you understand what medications you're taking, why you're taking them, and how long you should take them. If anything is unclear, don't hesitate to ask.

**For questions or concerns about HIPAA, privacy, or the handling of your personal health information, please contact our Compliance Officer:**

- **Email: compliance@gemcorehealth.com**
- **Phone: (800) 733-7976 x9997**
- **Mail: GEM Edwards Pharmacy, Attn: Compliance Department - Privacy Policy Inquiry, 5640 Hudson Industrial Parkway, Hudson, OH 44236**

You may also contact any of the accreditation organizations listed below or your state's Board of Pharmacy if you have a complaint, concern about your care, or suspect a medication-related issue.

| AGENCY | PHONE | AGENCY | PHONE |
|---|---|---|---|
| Medicare | 800- 633-4227 | Missouri BOP | 573- 751-0091 |
| ACHC | 855- 937-2242 | Montana BOP | 406- 841-2371 |
| Alabama BOP | 205- 981-2280 | Nebraska BOP | 402- 471-2118 |
| Alaska BOP | 907- 465-2550 | Nevada BOP | 775- 850-1440 |
| Arizona BOP | 602- 771-2727 | New Hampshire BOP | 603- 271-2350 |
| Arkansas BOP | 501- 682-0190 | New Jersey BOP | 973- 504-6450 |
| California BOP | 916- 518-3100 | New Mexico BOP | 505- 222-9830 |
| Colorado BOP | 303- 894-7800 | New York BOP | 518- 474-3817- Ext 130 |
| Connecticut BOP | 860- 713-6070 | North Carolina BOP | 919- 246-1050 |
| Delaware BOP | 302- 744-4500 | North Dakota BOP | 701- 328-9535 |
| District of Columbia BOP | 202- 724-8800 | Ohio BOP | 614- 466-4143 |
| Florida BOP | 850- 245-4474 | Oklahoma BOP | 405- 521-3815 |
| Georgia BOP | 404- 651-8000 | Oregon BOP | 971- 673-0001 |
| Hawaii BOP | 808- 586-2695 | Pennsylvania BOP | 717- 783-7156 |
| Idaho BOP | 208- 334-2356 | Rhode Island BOP | 401- 222-2840 |
| Illinois BOP | 800- 560-5420 | South Carolina BOP | 803- 896-4700 |
| Indiana BOP | 317- 234-2067 | South Dakota BOP | 605- 362-2737 |
| Iowa BOP | 515- 281-5944 | Tennessee BOP | 615- 741-2718 |
| Kansas BOP | 785- 296-4056 | Texas BOP | 512- 305-8000 |
| Kentucky BOP | 502- 564-7910 | Utah BOP | 801- 530-6628 |
| Louisiana BOP | 225- 925-6496 | Vermont BOP | 802- 828-2373 |
| Maine BOP | 207- 624-8686 | Virginia BOP | 804- 367-4456 |
| Maryland BOP | 410- 764-4755 | Washington BOP | 360- 236-4946 |
| Massachusetts BOP | 617- 973-0800 | West Virginia BOP | 304- 558-0558 |
| Michigan BOP | 517- 241-0199 | Wisconsin BOP | 608- 266-2112 |
| Minnesota BOP | 651- 201-2825 | Wyoming BOP | 307- 634-9636 |
| Mississippi BOP | 601- 899-8880 | | |

GEM Edwards Pharmacy is committed to protecting the privacy of our employees, our customers, and their employees. This means that we process data about identified or identifiable individuals, called personal data, with due care and in accordance with applicable data protection law. This Privacy Notice describes how GEM Edwards Pharmacy, supported by its worldwide affiliated companies, processes personal data collected from individuals in relation to their enrollment in our programs, use of our websites, product orders, and attendance at events (collectively, our "Services"). In legal terms, we are the data controller, as we determine the means and/or purposes of processing the data collected in these circumstances.

This Privacy Notice only covers data processing carried out by GEM Edwards Pharmacy. The Privacy Notice does not address, and we are not responsible for, the privacy practices of any third parties, also in cases where Services include hyperlinks to third parties' websites or when third parties set cookies. The English version of this Privacy Notice shall govern in the event of any conflict with or **substantial translation changes into a non-English language.**

**Information We Collect**
**Personal Data:** The personal data we collect from individuals using our Services mostly consists of customer data, such as name, address, telephone number, email address, and other personal data that identifies, describes, or is reasonably capable of being associated with you.

**Technical Data:** When you use our websites, we may also collect technical data in relation to Users, such as IP address, browser type and version, preferred language, geographic location, operating system, and computer platform, the full URL clickstream to, through and from our Services, including date and time, websites accessed immediately before and after visiting our websites, services Users viewed or searched for while using our Services, and parts of our Services that Users have visited. Although we do not normally use technical data to identify individuals, sometimes individuals can be recognized from it, either alone or when combined or linked with user data. In such situations, technical data can also be considered to be personal data under applicable law, and we will treat the combined data as personal data.

**Cookies:** We use various technologies to collect and process technical data in relation to Users, including cookies. Cookies are small text files stored on Users' computers by the internet browser. Cookies allow us to calculate the aggregate number of people using our Services and monitor the use of our Services. This helps us to improve our Services and better serve our Users. We may also use cookies that make the use of the Services easier, for example, by remembering usernames, passwords and preferences.

We may use tracking and analytics cookies to see how well our Users are receiving our Services. Some cookies enable our Services to function and inform us whether our Services are functioning properly. Our advertising cookies allow us to deliver targeted advertising to people who visit our websites (online behavioral advertising OBA). Users may choose to disable cookies or change their browser settings to alert when cookies are being sent. Information about how to manage cookies can be found online. Some parts of our Services may not function properly if Users prefer not to accept the use of cookies.

In consideration of the collection and processing for the purposes listed below, GEM Edwards Pharmacy is supported by its affiliated companies acting as data processors on behalf of and under the responsibility of GEM Edwards Pharmacy. Should the personal data be provided to us via our prospect, customer, supplier, or partner, we shall assume that our prospect, customer, supplier, or partner has informed the individual of this Privacy Notice.

**Purposes**
We process personal data for the following purposes:

- To allow us to run, maintain, and develop our business
- To allow us to offer and provide our Services
- To allow us to conduct information and promotional campaigns (including direct marketing) related to our Services (including by phone, mail and email), keeping Users informed about our Services and special offers that are likely to interest them
- To allow us to perform the contract we have signed with our customers, suppliers or partners
- To allow customer service management (e.g., when Users contact our service desk)
- To allow contract management (e.g., to address our invoices to our customers)
- To enhance our Services and the use thereof
- To perform research and analysis relating to our Services
- To perform tracking of the use of our Services
- To conduct market surveys and/or
- To detect fraud (e.g., breaches of intellectual property rights)
- We do not sell personal data for commercial use

**Storage Period**
We only store personal data for as long as is legally permitted and necessary for related processing purposes. The storage period depends on the type of personal data, the purposes, and the applicable law and therefore varies per use.

Typically, we store User's personal data for as long as the User is using our Services or for as long as we have another purpose for doing so and, thereafter, for no longer than is required or permitted by law or necessary for internal reporting and reconciliation purposes. We erase personal data after the above-described storage period or when the User requests us to erase his/her personal data.

**Legitimate Grounds for Processing**
We process personal data to pursue our legitimate interest to run, maintain and develop our business. Furthermore, we process personal data to comply with our legal obligations. In some parts of our Services, we might request Users' consent for the processing of their personal data for specific purposes. In that event, Users may withdraw their consent at any time.

**Keeping Your Data Secure**
We implement and maintain reasonable and appropriate technical and organizational security measures to protect the personal data we process, from unauthorized access, alteration, disclosure, loss, or destruction.

We regularly audit the application of our security measures and we ask third party experts to review our security controls against international standards. These audits help us to further improve our security level.

The personal information we collect is transferred over a secure connection and stored on a secure server to ensure your privacy. Your personal data will not be publicly available unless required by law. Access to your account for program enrollment or online purchases is controlled by a username and password that are unique to you.

Should, despite our security measures, a security breach occur that is likely to result in a risk to the data privacy of Users, we will inform the relevant Users and other affected parties, as well as relevant authorities when required by applicable data protection law, about the security breach as soon as reasonably possible.

***Rights of Users***

1. **Right to access.** Any User may contact us to get confirmation as to whether or not we are processing User's personal data. Where we do process User's personal data, we will inform the User of what categories of personal data we process regarding them, the processing purposes, the categories of recipients to whom personal data have been or will be disclosed, and the envisaged storage period or criteria to determine that period.
2. **Right to withdraw consent.** In case our processing is based on consent granted by the User, the User may withdraw the consent at any time by contacting us or by using the functionality of our Services. Withdrawing a consent may lead to fewer possibilities to use our Services.
3. **Right to rectification.** Any User has the right to have inaccurate or incomplete personal data we store about the User rectified or completed.
4. **Right to object.** In case our processing is based on our legitimate interest to run, maintain and develop our business; any User has the right to object at any time to our processing. We shall then no longer process User's personal data unless for the provision of our Services or if we demonstrate other compelling legitimate grounds for our processing that override the User's interests, rights and freedoms or for legal claims. Notwithstanding any consent granted beforehand, for direct marketing purposes, any User has the right to prohibit us from using his/her personal data for direct marketing purposes, by contacting us or by using the functionality of the Services or unsubscribe possibilities in connection with our direct marketing messages.
5. **Right to restriction of processing.** Any User has the right to obtain from us restriction of processing of User's personal data, as foreseen by applicable data protection law, e.g., to allow our verification of the accuracy of personal data after User's contesting the accuracy or to prevent us from erasing personal data when personal data are no longer necessary for the purposes but still required for the User's legal claims or when our processing is unlawful. Restriction of processing may lead to fewer possibilities to use our Services.
6. **Right to data portability.** Any User has the right to receive User's personal data from us in a structured, commonly used, and machine-readable format and to independently transmit those data to a third party in case our processing is based on User's consent and carried out by automated means.
7. **Right to erasure.** Any User has the right to have personal data we process about the User erased from our systems if the personal data are no longer necessary for the related purposes, if we have unlawfully processed the personal data, or if the User objects to processing for direct marketing. Any User furthermore has the right to erasure if the User withdraws consent or objects to our processing as meant above, unless we have a legitimate ground to not erase the data. We may not immediately be able to erase all residual copies from our servers and backup systems after the active data have been erased. Such copies shall be erased as soon as reasonably possible.

**How to use these rights:** To exercise any of the above mentioned rights, User should primarily use the functions offered by our Services. If such functions are however not sufficient for exercising such rights, Customer shall send us a letter or email to the address set out below under Contact, including the following information: name, address, phone number, email address and a copy of a valid proof of identity. We may request additional information necessary to confirm User's identity. We may reject requests that are unreasonably repetitive, excessive, or manifestly unfounded.

**Upon User's consent:** We may share personal data with third parties for reasons other than the ones mentioned above if we obtain User's explicit consent to do so. The User has the right to withdraw this consent at any time.

**Recipients:** We only share personal data within our organization, if and as far as necessary, for the purposes specified in this Privacy Notice. Our staff members processing personal data are bound to confidentiality. We do not share personal data with any third party outside our organization unless the following circumstances apply.

**Necessary for the purposes:** We may share personal data with third parties to the extent our Services foresee such disclosure, and Users submit their data for that purpose, such as through an address book to create connections and facilitate our Services. We may furthermore share personal data with our affiliated companies and other service providers that support us in the realization of the purposes specified in this Privacy Notice, such as by performing data hosting, direct marketing, and customer services. Our agreements with these service providers foresee privacy and security commitments from these service providers that are no less protective than our own commitments described in this Privacy Notice. If our Users provide personal data directly to a third party, such as through a link on our website, the processing is typically based on such third party's notice.

**For legal reasons:** We may share personal data with third parties if we have goodfaith belief that their access to and use of the personal data is necessary (i) to meet any applicable law and/or court order, (ii) to detect, prevent or otherwise address fraud, security, or technical issues, and/or (iii) to protect the interests, properties or safety of us, our Users, or the public, in accordance with the law. We will notify Users about such disclosure, as far as reasonably possible.

**In relation to corporate restructuring:** If we are in the process of merger, acquisition, or asset sale, we may transfer personal data to the involved third party. We continue to ensure the confidentiality of all personal data.

**Location and Transfer:** We and our service providers have operations in several locations. Consequently, we and our service providers may transfer personal data to or access it from countries outside the User's country of domicile. We take steps to ensure that Users' personal data receives an adequate level of protection in the countries in which we process it.

**State Provisions:** A complete list of state provisions can be viewed online, please visit gemedwardspharmacy.com/state-provisions.

**HIPAA Privacy:** To read our HIPAA Notice of Privacy, please visit gemedwardspharmacy.com/hipaapolicy.

**Lodging a Complaint:** In case any User considers our processing of their personal data to be inconsistent with applicable data protection law, a complaint may be lodged with the local supervisory authority for data protection.

**Changes:** This Privacy Notice is dated January 1, 2020. We may update this Privacy Notice at any time if required in order to reflect changes in our data processing practices, in personal data protection laws, or otherwise. We reserve the right to modify this Privacy Policy at any time by posting revisions on the GEM Edwards Pharmacy website. We encourage you to periodically review the privacy policy for any modifications.

*If you have any questions about the pharmacy's privacy practices or for clarification on anything contained within this notice, please contact our compliance department.* ***(See page 11)***

GEM Edwards Pharmacy™ Rx

# YOUR PARTNER TO BETTER HEALTH!

## THIS WELCOME GUIDE CAN BE DOWNLOADED ONLINE AT:

gemedwardspharmacy.com/resource-center

CONNECT WITH US:



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